

DENTSPLY Service Centre Now Open for Business

DENTSPLY is proud to unveil its new DENTSPLY Service Centre, the next chapter in the company's commitment to customer support.

Officially opened on 1st September, the DENTSPLY Service Centre (DSC) is now available to provide equipment installation, maintenance, servicing and repairs for all Australian dental practices and Laboratoires. Located at the Australian head quarters in Melbourne, Mt Waverley, the DSC is another component in DENTSPLY's client support philosophy.

'Customer service is not limited to the provision of great products' remarked Dr Markus Boehringer, General Manager and Vice President. 'We understand that having equipment properly installed, serviced and repaired is critical to the smooth operation of a dental clinic. That's why we are extending company operations, to support the industry with the best possible service.

The DSC comprises two full-time, accredited service technicians committed to making sure all customer service issues are handled promptly, efficiently, and repaired to factory specifications. Both are factory trained and qualified to perform equipment maintenance, servicing and repairs to equipment and instruments, not limited to those originally purchased from DENTSPLY. They are supported by an experienced and fully trained Client Services Department.

Repairs are delivered with a 12 month warranty on parts and three month warranty on labour. Loaner units are available during repairs to minimise disruption to customer's operations.

'What makes our service centre great is that it completes the DENTSPLY ownership of products. The great products we sell are made by DENTSPLY, delivered by DENTSPLY, and supported by DENTSPLY....,' added Dr Boehringer. 'Service staff are qualified, knowledgeable and excellent at what they do. There is no doubt our Centre is first rate and I know customers will agree.

Contact Details:

DENTSPLY (Australia) Pty Ltd ABN 15 004 290 322

11-21 Gilby Rd

Mt Waverley VIC 3149

Tel: 1300 55 29 29

Fax: 1300 55 31 31

Website: www.DENTSPLY.com.au

The logo for DENTSPLY, featuring the word "DENTSPLY" in a bold, blue, sans-serif font. The letters are closely spaced, and the "D" is particularly large and prominent.



All servicing takes place on site to avoid shipping delays, and all major parts are kept in stock.

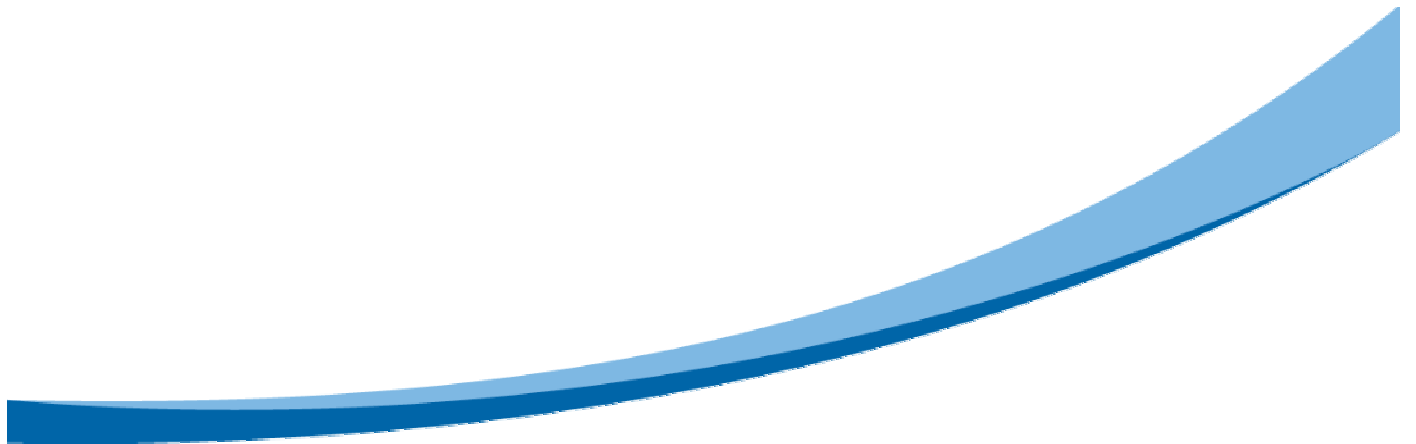
DENTSPLY Australia would also like to thank Borg Services for their support in this area throughout the past 10 years.

More information

For more information about DENTSPLY's new Service Centre, telephone Adam Novalija directly on 03 9538 8248

Service Centre Inquiries

For service / repairs and installation advice telephone 1300 55 29 29.



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