Cavitron® Plus™
Ultrasonic Scaler
Installation and Service Manual

Please read carefully and completely before operating unit.
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INTRODUCTION

Congratulations!

Your decision to add the Cavitron® Plus™ Ultrasonic Scaler to your practice represents a wise investment in good dentistry.

For over four decades, dental professionals have preferred the clinical benefits and labor-saving advantages inherent in Cavitron ultrasonic scalers. Clinical studies and independent research have proven that no other method of supra- and subgingival calculus removal can surpass the speed, efficiency, and versatility of ultrasonic scaling.

DENTSPLY Professional is an ISO 13485 registered company. All DENTSPLY Professional medical devices sold in Europe are CE marked in conformance with Council Directive 93/42/EEC.

Website: www.professional.dentsply.com

Rx Only: This product is intended for use by qualified dental professional healthcare providers.

PRODUCT OVERVIEW

The Cavitron Plus Ultrasonic Scaler is a precision engineered and manufactured instrument. It contains controls and components for ultrasonic scaling. The system produces 30,000 strokes per second at the ultrasonic insert’s working tip that when combined with the cavitational effect of the coolant lavage creates a synergistic action that literally “powers away” the heaviest calculus deposits while providing exceptional operator and patient comfort.

The Cavitron Plus Ultrasonic Scaler is equipped with a Sustained Performance System™ (SPS Technology), which offers a constant balance between scaling efficiency and patient comfort by maintaining clinical power when the insert tip encounters tenacious deposits, allowing the clinician to effectively scale even at a decreased/lower power setting. The Cavitron Plus System has extended the SPS technology by spreading out the Blue Zone range, providing finer resolution to the power settings. Advanced features that make the Cavitron Plus a wise investment include a wireless foot control, illuminated diagnostic display, rinse setting, and automated purge function.

These features combine with established features, such as the Steri-Mate® detachable, sterilizable handpiece and swivel cable with lavage control, low power range, and hands-free boost mode to provide the ultimate in ultrasonic scaling experiences for your patients, while still providing the quality and reliability you’ve come to expect from Cavitron brand ultrasonic systems.

The Cavitron Plus Ultrasonic Scaler is UL/ULc certified and approved. The Cavitron Plus Ultrasonic Scaler is classified by Underwriters Laboratories Inc. with respect to electric shock, fire, mechanical hazards in accordance with IEC 60601 Standard. The Cavitron Plus Ultrasonic Scaler complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation. Cavitron Plus base FCC certification/registration number: FCC ID: TF3-DPD73227323; IC: 4681B-73227323. Cavitron Plus foot control FCC certification/registration number: FCC ID: TF3-DPD81675; IC: 4681B-81675. The term IC before the certification/registration number signifies that the Industry Canada technical specifications were met.

TECHNICAL SUPPORT

For technical support and repair assistance in the U.S., call DENTSPLY Professional Cavitron Care™ Factory Certified Service at 1-800-989-8826, Monday through Friday, 8:00 A.M. to 5:00 P.M. (Eastern Time). For other areas, contact your local DENTSPLY Professional Representative.

SUPPLIES & REPLACEMENT PARTS

To order supplies or replacement parts in the U.S., contact your local DENTSPLY Professional Distributor or call 1-800-989-8826, Monday through Friday, 8:00 A.M. to 5:00 P.M. (Eastern Time). For other areas, contact your local DENTSPLY Professional Representative.
SECTION 1: Indications For Use

- All general supra and subgingival scaling applications
- Periodontal debridement for all types of periodontal diseases
- Endodontic procedures

SECTION 2: Contraindications

- Ultrasonic Systems should not be used for restorative dental procedures involving the condensation of amalgam.

SECTION 3: Warnings

- Persons fitted with cardiac pacemakers, defibrillators and other active implanted medical devices, have been cautioned that some types of electronic equipment might interfere with the operation of the device. Although no instance of interference has ever been reported to DENTSPLY, we recommend that the handpiece and cables be kept 6 to 9 inches (15 to 23 cm) away from any device and their leads during use.

There are a variety of pacemakers and other medically implanted devices on the market. Clinicians should contact the device manufacturer or the patient’s physician for specific recommendations. This unit complies with IEC 60601 Medical Device Standards.

- Failure to follow the recommendations for environmental operating conditions, including input water temperature, could result in injury to patients or users.

- The use of High Volume Saliva Evacuation to reduce the quantity of aerosols released during treatment is highly recommended.

- It is the responsibility of the Dental Healthcare Professional to determine the appropriate uses of this product and to understand the health of each patient, the dental procedures being undertaken, and industry and governmental agency recommendations, requirements, and regulations for safe practice of dentistry.

- Where asepsis is required or deemed appropriate in the best professional judgment of the Dental Healthcare Professional, this product should not be used.

- During boil-water advisories, this product should not be operated as an open water system (e.g. connected to a public water system). A Dental Healthcare Professional should disconnect the system from the central water source. The Cavitron DualSelect™ system can be attached to this unit and operated as a closed system until the advisory is cancelled. When the advisory is cancelled, flush all incoming waterlines from the public water system (e.g. faucets, waterlines and dental equipment) in accordance with the manufacturer’s instructions for a minimum of 5 minutes.

- Prior to beginning treatment, patients should rinse with an antimicrobial such as Chlorhexidine Gluconate 0.12%. Rinsing with an antimicrobial reduces the chance of infection and reduces the number of microorganisms released in the form of aerosols during treatment.

- Per FCC Part 15.21, changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

SECTION 4: Precautions

4.1 System Precautions

- Do not place the system on or next to a radiator or other heat source. Excessive heat may damage the system’s electronics. Place the system where air is free to circulate on all sides and beneath it.

- The system is portable, but must be handled with care when moving.

- Equipment flushing and dental water supply system maintenance are strongly recommended. See Section 9: System Care.

- Close manual shut-off valve on the dental office water supply every night before leaving the office.

- The use of an in-line water filter is recommended.

- Never operate system without fluid flowing through handpiece.

4.2 Procedural Precautions

- The Cavitron Plus unit works with Cavitron inserts as a system, and was designed and tested to deliver maximum performance for all currently available Cavitron and Cavitron Bellissima™ brand ultrasonic inserts. Companies that manufacture, repair or modify inserts carry the sole responsibility for proving the efficacy and performance of their products when used as a part of this system. Users are cautioned to understand the operating limits of their inserts before using in a clinical setting.
Like bristles of a toothbrush, ultrasonic insert tips “wear” with use. Inserts with just 2 mm of wear lose about 50% of their scaling efficiency. In general, it is recommended that ultrasonic inserts be discarded and replaced after one year of use to maintain optimal efficiency and avoid breakage. A DENTSPLY Professional Insert Efficiency Indicator is enclosed for your use.

- If excessive wear is noted, or the insert has been bent, reshaped or otherwise damaged, discard the insert immediately.
- Ultrasonic insert tips that have been bent, damaged, or reshaped are susceptible to in-use breakage and should be discarded and replaced immediately.
- Retract the lips, cheeks and tongue to prevent contact with the insert tip whenever it is placed in the patient’s mouth.

SECTION 5: Infection Control

5.1 General Information

- As with all dental procedures, use universal precautions (i.e., wear face mask, eyewear, or face shield, gloves and protective gown).
- For operator and patient safety, carefully practice the infection control procedures detailed in the Infection Control Information Booklet accompanying your System. Additional booklets can be obtained by calling Customer Service at 1-800-989-8826, Monday through Friday, 8:00 A.M. to 5:00 P.M. (Eastern Time). For areas outside the U.S., contact your local DENTSPLY Professional representative.
- As with high speed handpieces and other dental devices, the combination of water and ultrasonic vibration from the Cavitron PlusScaler will create aerosols. Following the procedural guidelines in Section 8 of this manual can effectively control and minimize aerosol dispersion.

5.2 Water Supply Recommendations

- It is highly recommended that all dental water supply systems conform to applicable CDC (Centers for Disease Control and Prevention) and ADA (American Dental Association) standards, and that all recommendations be followed in terms of flushing, chemical flushing, and general infection control procedures. See Sections 6.1 and 9.
- As a medical device, this product must to be installed in accordance with applicable local, regional, and national regulations, including guidelines for water quality (e.g. drinking water). As an open water system, such regulation may require this device to be connected to a centralized water control device. The Cavitron® DualSelect™ Dispensing System may be installed to allow this unit to operate as a closed water system.

SECTION 6: Installation Instructions

If the installation of your Cavitron Plus System is performed by someone other than trained DENTSPLY Professional Distributor personnel, care should be taken to observe the following requirements and recommendations.

6.1 Water Line Requirements

- A water supply line with user-replaceable filter is supplied with your system. See Section 9 System Care for replacement instructions.
- Incoming water supply line pressure to the system must be 20 psi (138kPa) to 40 psi (275kPa). If your dental water system’s supply line pressure is above 40 psi, install a water pressure regulator on the water supply line to your Cavitron Plus Ultrasonic Scaling System.
- A manual shut-off valve on the dental water system supply line should be used so that the water can be completely shut-off when the office is unoccupied.
- In addition to the water filter supplied, it is recommended that a filter in the dental water system supply line be installed so that any particulates in the water supply will be trapped before reaching the Cavitron system.
- After the above installations are completed on the dental water supply system, the dental office water line should be thoroughly flushed prior to connection to the Cavitron system.

6.2 Electrical Requirements

- Incoming power to the system must be 100 volts AC to 240 volts AC, single phase 50/60 Hz capable of supplying 1.0 amps.
- The system power should be supplied through the AC power cord provided with your system.
6.3 Unpacking the System

Carefully unpack your Cavitron Plus System and verify that all components and accessories are included:

1. Cavitron® Plus™ Scaler with handpiece cable assembly with swivel
2. Detachable AC Power Cord
3. Wireless Foot Control
4. “AA” Batteries (4-Pack)
5. Auxiliary Cable for Foot Control
6. Water Line Assembly (Blue) with Filter and Quick Disconnect
7. Additional Water Line Filter
8. Steri-Mate® Detachable Sterilizable Handpiece
9. Steri-Mate® Grip Accessory (not shown)
10. Cavitron® Ultrasonic Inserts (quantity optional)
11. Efficiency Indicator for Cavitron Inserts
12. Literature Packet

6.4 System Installation

- The Cavitron Plus System is designed to rest on a level surface. Be sure unit is stable and resting on four feet.
- Placing unit in direct sunlight may discolor plastic housing.
- The system has been equipped with a wireless foot control which was factory synchronized to operate with the system's base unit. If your office contains more than one Cavitron Plus system, it is recommended that you mark the foot control and base unit for easy reference as to which foot control operates with which base unit. Should resynchronization be necessary, follow the instructions in Section 6.8.

6.5 Power Cord Connection

- Verify the Main Power ON/OFF switch, located at the center front underside of the System, is set to the OFF (O) position before proceeding.

6.6 Water Supply Line Connection

- Insert the AC power cord into the power input on the back of the System.
- Insert the pronged plug into an AC wall outlet.
- Grasp the Water Supply Line (blue hose) by the end opposite the quick-disconnect and insert it into the water inlet connector until fully seated.
- Connect the quick disconnect to the dental office water supply or a Cavitron DualSelect Dispensing System.
- Inspect all connections to make certain there are no leaks.
To remove the water line from the Cavitron Plus System, turn off the dental office water supply. Disconnect the water supply line from the dental office water supply. If a quick-disconnect connector is attached to the end of the hose, relieve the water pressure by pressing the tip of the connector in an appropriate container and allow water to drain. To remove the hose from the system, push on the outer ring of the system’s water inlet and gently pull out the water line.

6.7 Foot Control Battery Installation/Replacement

- Turn foot control over and using a Philips screwdriver carefully remove battery cover screw and battery cover. If applicable, remove used batteries and install two new “AA” batteries as shown. Do not depress foot control while installing batteries.
- The communication light will blink for approximately two seconds to indicate the foot control’s ability to communicate with the unit. If the light does not blink, check the batteries. If the batteries are good and the light doesn’t blink, a communications error may exist. Re-establish communication with Foot Control Synchronization procedure Section 6.10.
- The remote frequency communication can be bypassed using the auxiliary foot control cable. Refer to Section 10.2 Technical Support and Repair for further action.
- Replace the battery cover and screw and hand tighten with Philips screwdriver.
- Remove batteries if foot control is to be stored for an extended period of time.

6.8 Foot Control Synchronization

The wireless foot control supplied with your system has been factory synchronized with the base unit. Should a replacement foot control be necessary, synchronization will be required prior to system operation. Perform the following steps to synchronize the foot control with the base unit.

1. Turn the Main Power switch located at the center front underside of the system to the OFF (O) position.
2. Install a new set of “AA” batteries into the foot control (See Section 6.7) Leave the battery cover of the foot control open so the red push button is accessible.
3. Maintain a distance of no more than 10 feet between the base unit and foot control during the synchronization process.
4. Turn the Main Power switch to the ON (I) position and wait for the Diagnostic Display graphics to light (refer to Section 7.2).
5. While all graphics are lit, press the Purge button, located on the Diagnostic Display. The graphics will begin to blink in a sequential pattern, representing the synchronization mode. This mode will last 5 to 6 seconds.
6. During this mode, press the red button located in the battery compartment of the foot control. This will complete the synchronization process.
7. Synchronization is successful when all graphics blink at the same time.
8. To verify proper communication, press the foot control to the Boost position (foot control fully pressed – 2nd position) and ensure the Boost graphic on base unit lights.
9. Replace battery cover and the screw.
7.1 System Controls

**Ultrasonic Power Level Control**
Turn knob to select the ultrasonic power level for operation. Turning the knob clockwise increases the distance the insert tip moves (stroke) without changing the frequency; turning the knob counterclockwise decreases the distance the insert tip moves (stroke) without changing the frequency.

*The Blue Zone* is a low-power range for effective subgingival debridement and improved patient comfort during definitive therapy.

**Rinse**
Turn ultrasonic power level control knob fully counterclockwise until a “click” is heard. Rinse mode is for use during an ultrasonic scaling procedure when lavage is desired with minimal cavitation.

**Handpiece**
Operates all Cavitron® 30K™ Ultrasonic inserts and transmits power and lavage from the system to insert.

**Handpiece Holder**
Securely holds the system’s handpiece (with or without insert) when the system is not in use. Also holds cable connector when handpiece is not installed.

**Diagnostic Display**
See Section 7.2.

**Main Power ON/OFF Switch**
ON/OFF Switch located at the center front underside of the system.

**Dual Position Foot Control**
See Section 7.5
### 7.2 Diagnostic Display Indicators and Controls

- **Blue Zone Indicator**
  Lights when the Power Level Control is positioned in the Blue Zone of the power scale.
  Ideal for effective subgingival debridement and greater patient comfort.

- **Rinse Indicator**
  Lights when the Power Level Control is turned fully counterclockwise. Rinse mode provides lavage to flush the procedural area with negligible tip movement.

- **Service Indicator**
  Lights when the system is not functioning properly. This display has three distinct modes.
  - A fast blink (3 blinks per second) indicates an improper set-up.
  - A slow blink (1 blink per second) means the system is operating out of factory specifications.
  - A steady light indicates the system is overheating.

  Refer to Section 10.1 for Troubleshooting guidelines.

- **Boost Indicator**
  Lights when the Boost Mode has been activated.

- **Low Battery Indicator**
  Lights when the foot control battery power is approaching end of life. Replace batteries as instructed in Section 6.7.

- **Power Indicator**
  Lights (3 Sec. delay) when the Main Power ON/OFF Switch is ON (“I” position).

- **Purge Control**
  Lights when the Purge function is activated.
  To activate Purge, remove insert from the handpiece, and press the Purge button. Water will purge through system for 2 minutes. For optimal efficiency, turn the handpiece lavage control to maximum water flow. To deactivate mode during the 2 minute cycle, press Purge button again or press foot control.

  The Purge Control is also used during the Foot Control Synchronization process. See Section 6.8.
7.3 Handpiece / Cable

**Lavage Control**
Turn the Lavage Control to select flow rate during system operation. Clockwise increases flow at insert tip, counterclockwise decreases flow. The flow rate through the handpiece also determines the temperature of the lavage. Lower flow rates produce warmer lavage. Higher flow rates produce cooler lavage.

If the handpiece becomes warm, increase the flow rate. With experience, the Dental Healthcare Professional will be able to determine the best flow rate setting for optimum operating efficiency and patient comfort.

**Swivel Feature**
Reduces cable drag as handpiece rotates during procedures.

**Steri-Mate Grip Accessory (not shown)**
The Steri-Mate Grip provides an ergonomic and comfortable grasp of the handpiece. The grip is sterilizable and is available in several different colors as an accessory for your Steri-Mate Handpiece. See installation instructions provided with the grip.

7.4 Cavitron 30K Ultrasonic Inserts

The many styles of Cavitron and Cavitron Bellissima 30K Ultrasonic Inserts are easily interchangeable for various procedures and applications. See enclosed literature for specific information.
7.5 Wireless Foot Control
Information and Operation

The foot control is a two-positioned momentary switch. The first position activates both the ultrasonic energy and lavage at the insert tip. The second position activates the Boost Mode. The Boost Mode (fully depressed foot control) increases the ultrasonic power level for quick, efficient removal of tenacious deposits without touching the system base. To deactivate Boost Mode, release foot control to first position.

- Pressing anywhere on the top of the foot control activates the system.

7.6 Accessories and User Replaceable Part

7.6.1 Accessories

1. AC Power Cord
2. Dual Position Foot Control (Wireless)
3. Auxiliary Foot Control Cable
4. Cavitron 30K Ultrasonic Inserts
5. Cavitron DualSelect Dispensing system
6. Cavitron Steri-Mate Sterilizable Handpiece
7. Cavitron Steri-Mate Grip (Available in a variety of colors)

7.6.2 User Replaceable Part Kits

1. Cavitron Insert Replacement O-ring 12/Packs
   PN: 62351 (black) for plastic and Bellissima inserts
   PN: 62605 (green) for metal grips and prophy
2. Steri-Mate Handpiece Cable O-ring, PN: 79357
3. Lavage (Water) Filter, 10/Pack, PN: 90158

For detailed information, contact your local DENTSPLY Professional Representative or authorized DENTSPLY Professional Distributor.

SECTION 8: System Setup, Operation and Techniques for Use

8.1 Handpiece Setup

- Connect the Handpiece to the Cable Assembly by aligning the electrical connections. If Cable Assembly does not seat into the handpiece, gently rotate the handpiece until contacts align, then fully insert handpiece.

- Hold empty handpiece in an upright position over a sink or drain. Activate the Foot Control until water exits to bleed any air bubbles that might be trapped inside the handpiece.

- Lubricate the O-ring on the insert with water before placing it into the handpiece. Fully seat insert with a gentle push-twist motion. DO NOT FORCE.

- Turn the Lavage Control to select flow rate during system operation. Clockwise increases flow at insert tip, counterclockwise decreases flow. The flow rate through the handpiece also determines the temperature of the lavage. Lower flow rates produce warmer lavage. Higher flow rates produce cooler lavage. If the handpiece becomes warm, increase the flow rate. With experience the Dental Healthcare Professional will be able to determine the best flow rate setting for optimum operating efficiency and patient comfort.
8.2 Patient Positioning

For optimal access to both the upper and lower arches, the backrest of the chair should be adjusted as for other dental procedures. This assures patient comfort and clinician visibility.

Have the patient turn his/her head to the right or left. Also position chin up or down depending upon the quadrant and surface being treated. Evacuate irrigant using either a saliva ejector or High Volume Evacuator (HVE).

8.3 Performing Ultrasonic Scaling Procedures

Note: Refer to the Infection Control Information booklet supplied with your system and Section 9 of this manual for general procedures to be followed at the beginning of each day and between patients.

- The edges of Cavitron Ultrasonic Inserts are intentionally rounded so there is minimal danger of tissue laceration with proper ultrasonic scaling technique. Whenever the insert tip is placed in the patient’s mouth, the lips, cheek and tongue should be retracted to prevent accidental (prolonged) contact with the activated tip.
- Turn Power Level Control to select ultrasonic power level for operation. Clockwise increases system power. Power level will increase throughout the full range of the control. Hold the handpiece over a sink or drain. Press the foot control to activate the system. Check spray to verify fluid is reaching the working end of the insert tip. Adjust the Lavage Control to ensure adequate flow for the selected power setting. Greater flow settings provide cooler irrigation.
- It may be necessary to adjust lavage with the system in “Boost” mode (Foot Control fully depressed) so adequate fluid will be available to cool tip to tooth interface.
- In general, it is suggested that a “feather-light-touch” be used for ultrasonic scaling. The motion of the activated tip and acoustic effects of the irrigating fluid, in most cases, are adequate to remove even the most tenacious calculus.
- Periodically check the Cavitron Ultrasonic Insert for wear with the Cavitron Insert Efficiency Indicator.
- The use of a saliva ejector or High Volume Evacuator (HVE) is recommended during all procedures.
- Set the system’s Power Level Control to the lowest efficient power setting for the application and the selected insert.

8.4 Patient Comfort Considerations

Reasons for sensitivity

- Incorrect tip placement. The point should never be directed toward tooth root surfaces.
- Not keeping tip in motion on tooth. Do not allow the insert to remain in a static position on any one area of the tooth. Change the insert’s path of motion.
- Applying excessive pressure. Use a very light grasp and pressure, with a soft tissue fulcrum whenever possible, especially on exposed cementum.
- If sensitivity persists, decrease power setting and/or move from the sensitive tooth to another and then return.

SECTION 9: System Care

It is recommended that you perform the following maintenance procedures to help maximize water quality and to be in compliance with CDC guidelines for infection control.

9.1 Daily Maintenance

START-UP PROCEDURES AT THE BEGINNING OF THE DAY:

1. Open the manual shut-off valve on the dental office water supply system.
2. Install a sterilized Steri-Mate handpiece on the handpiece cable.
3. Turn Main Power Switch to the ON (I) position. Verify the ON/OFF indicator light is lit.
4. Set the Power Level Control to the minimum setting (not rinse).
5. Set the Lavage Control on the handpiece cable to maximum.
6. Hold the Handpiece (without an insert installed) upright over a sink or drain. Activate the Purge Control button.
   - The Purge button will light for two minutes indicating activation of the purge function.
   - If the Purge button is activated with an insert present in the handpiece, the button will blink for 3 seconds and disable. Remove the insert from the handpiece and press the Purge button again.
   - The Purge function can be interrupted at any time by pressing the Purge button again or by pressing the foot control.
7. After completing the purge cycle, place a sterilized insert into the Handpiece and set the Ultrasonic Power Level Control and Lavage Control to your preferred operating position.
BETWEEN PATIENTS:

1. Remove ultrasonic insert used. Clean and sterilize the ultrasonic insert(s) following the procedures outlined in the Cavitron Ultrasonic Insert Infection Control Direction for Use enclosed with every insert.
2. Hold the handpiece over a sink or drain and activate Purge function as described in Step 6 of Start-Up Procedures.
3. After the purge cycle is complete, turn the system OFF, (O) position.
4. Remove the Steri-Mate handpiece. Clean and sterilize the handpiece following the procedure outlined in the booklet enclosed with your unit.
5. Disinfect the surfaces of the cabinet, Power Cord, Handpiece Cable, Water Supply Line, Foot Control and Auxiliary Cable (if applicable) by applying an approved non-immersion type disinfectant solution* carefully following the instructions provided by the disinfectant solution manufacturer. To clean System, generously spray disinfectant solution on a clean towel and wipe all surfaces. Discard used towel. Dry with a clean cloth. To disinfect system, generously spray disinfectant on a clean towel and wipe all surfaces. Allow disinfectant solution to air dry. Never spray disinfectant solution directly on the system.
6. Inspect the handpiece cable for any breaks or tears.
7. If using a closed water supply or DualSelect Dispensing system, check for adequate fluid volume for the next patient.
8. When ready for use, place a sterilized Steri-Mate handpiece on the handpiece cable and a sterilized insert into the handpiece and adjust system controls to preferred operator positions.

SHUT-DOWN PROCEDURES AT THE END OF THE DAY:

Follow the “Between Patients” maintenance procedures, Steps 1 through 6. In addition, it is recommended to close the manual shut-off valve on the dental water supply system.

*NOTE: Water-based disinfection solutions are preferred. Some alcohol-based disinfectant solutions may be harmful and may discolor plastic materials.

9.2 Weekly Maintenance

It is strongly recommended that this system be disinfected by chemically flushing the waterlines with a 1:10 Sodium Hypochlorite solution (NaOCl) at the end of each week. This can be accomplished by connecting this device to the Cavitron DualSelect Dispensing System or a number of other devices available from your local distributors. Where this device is connected to the Cavitron DualSelect Dispensing System, please follow the DualSelect system's Directions for Use manual. If connected to another device, please follow those directions for use, keeping in mind that a chemical flush should be performed at maximum water flow for at least 30 seconds. The system should be left undisturbed for 10 minutes but no more than 30 minutes to allow the sodium hypochlorite solution to soak in the lines. As a suggestion, it is recommended that a sign be placed on the system stating that the SYSTEM IS BEING DISINFECTED WITH A STRONG DISINFECTANT AND SHOULD NOT BE USED. When ready, flush system with clean water for at least 30 seconds or until sodium hypochlorite odor disappears. ALL CHEMICALS MUST BE FLUSHED FROM THE SYSTEM BEFORE IT IS READY FOR PATIENT USE.

9.3 Water Line Filter Maintenance

When the water line filter becomes discolored, the filter should be replaced to prevent reduced water flow to the Cavitron Plus Ultrasonic Scaler. A 10-pack of replacement filters is available by ordering Part Number 90158 from your local authorized DENTSPLY Distributor.

1. Verify system is turned OFF.
2. Disconnect the water supply hose from the water source. If a quick-disconnect connector is attached to the end of the hose, relieve the water pressure by pressing the tip of the connector in an appropriate container to drain the water.
3. Grasp the fitting on either side of the filter disk and twist counterclockwise. Remove the filter section from either side of the water hose.
4. Install the replacement filter onto the water hose fittings. The filter should be positioned to match up with the correct hose fitting.
5. Hand tighten the two hose fittings in a clockwise direction. Reconnect the water supply hose, operate the unit to bleed the air and test for leaks.

SECTION 10: Troubleshooting

Although service and repair of the Cavitron Plus Ultrasonic Scaler should be performed by DENTSPLY personnel, the following are some basic trouble shooting procedures that will help avoid unnecessary service calls. Generally, check all lines and connections to and from the System, a loose plug or connection will often create problems. Check the settings on the System's controls.

10.1 Troubleshooting Guide

**Symptom:**
System will not operate: No Power ON indicator

1. Check that the Main Power Switch is in the ON (I) position, and that the detachable Power Cord is fully seated in the receptacle on back of System.
2. Check that the system's power cord plug is fully seated in an approved AC wall outlet.
3. Check that the wall outlet is functional.

**Symptom:**
**System will not operate: Power ON Indicator is illuminated**

1. If the office has more than one foot control, test each to ensure that the proper foot control is being used. With a handpiece and insert installed, depress the foot control to the first position. The system should dispense water. If none of the foot controls operate the system, continue to the next step.
2. Resynchronize one foot control to the system (see Section 6.8 Foot Control Synchronization).

**Symptom:**
**System operates: No water flow to insert tip**

1. Assure that handpiece lavage control is properly adjusted.
2. Check for clogged insert.
3. Check that dental office water supply valves are open.
4. If the system is connected to DualSelect Dispensing System, check that fluid level in the selected bottle is sufficient. Make sure valves are open when using external water source.
5. Check that the water line filter is clean. Replace filter if needed.

**Symptom:**
**System operates: No insert cavitation**

1. Check that the Power Level Control is not in Rinse Mode.
2. Check the insert for damage and that it is properly installed in the handpiece.
3. Check that the handpiece is properly installed to the cable assembly.
4. If Steri-Mate grip is used on the handpiece, verify that the grip is flush with the hard plastic of the insert port.
5. Turn the system’s Main Power Switch to the OFF (O) position. Wait 5 seconds and turn the system back ON.
6. If problem still exists, replace both “AA” batteries in foot control with new “AA” batteries (Refer to Section 6.7) or connect auxiliary foot control cable.

**Symptom:**
**System operates: Purge Mode will not function – icon flashing**

1. Check that there is no insert in the handpiece.
2. Check that handpiece is properly installed to the cable assembly.

**Symptom:**
**System operates: Service Indicator blinking**

- **Slow Blinking (1 blink per second)**
  The system is not operating within factory specifications.
  1. Remove insert.
  2. Turn Main Power Switch OFF, (O) position. Wait five seconds. Turn unit ON, (I) position.
  3. Operate Purge function.
  4. If service indicator still blinks, refer to Section 10.2 Technical Support and Repairs to have unit serviced as soon as possible.

- **Fast Blinking (3 blinks per second)**
  – Indicates improper set-up
  1. If insert is in the handpiece, remove. Verify the handpiece is properly seated and depress the foot control for 2 seconds. If blinking stops, the system is ready for use. If blinking remains, continue to the next step.
  2. Attach a NEW handpiece and depress foot control for 2 seconds. If blinking stops, the system is ready for use. Discard the old handpiece or return if within warranty. If blinking remains, continue to the next step.
  3. Install and fully seat an insert into handpiece. Depress foot control for 2 seconds. If blinking stops, unit is ready for use. If blinking remains, continue to the next step.
  4. Install and fully seat a NEW insert in handpiece and depress foot control for 2 seconds. If blinking stops, system is ready for use. Discard old insert or return if within warranty. If blinking remains, refer to Section 10.2 Technical Support and Repairs to have unit serviced as soon as possible.

**Symptom:**
**System operates: Service Indicator illuminated**

1. Ensure that the base unit has adequate ventilation and is not near a heat source (i.e. radiator, heat lamp, sunlight or other heat producing operatory equipment).
2. Turn Main Power Switch to the OFF (O) position. Allow system to cool for 10 minutes and turn system ON, (I) position. Verify light is not illuminated.
3. If light is still illuminated, refer to Section 10.2 Technical Support and Repairs to have unit serviced as soon as possible.

**10.2 Technical Support and Repairs**

For technical support and repair assistance call DENTSPLY Professional Cavitron Care™ Factory Certified Service at 1-800-989-8826 Monday through Friday, 8:00 A.M. to 5:00 P.M. (Eastern Time). For areas outside the U.S., contact your local DENTSPLY Professional representative.
SECTION 11: Warranty Period

The Cavitron Plus Ultrasonic Scaler is warranted for TWO YEARS from date of purchase. The Steri-Mate Handpiece enclosed with your system is warranted for SIX MONTHS from date of purchase. Refer to the Warranty Statement Sheet furnished with your system for full Warranty Statement and Terms.

SECTION 12: Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electrical Voltage</td>
<td>Continuous (100-240 VAC)</td>
</tr>
<tr>
<td>Current</td>
<td>1.0 Amperes, Maximum</td>
</tr>
<tr>
<td>Phase</td>
<td>Single</td>
</tr>
<tr>
<td>Frequency</td>
<td>50/60 Hertz</td>
</tr>
<tr>
<td>Water Pressure</td>
<td>20 to 40 psig (138 to 275 kPa)</td>
</tr>
<tr>
<td>Water Flow Rate</td>
<td>Minimum Setting (CCW) &lt; 15 ml/min</td>
</tr>
<tr>
<td></td>
<td>Maximum Setting (CW) &gt; 55 ml/min</td>
</tr>
<tr>
<td>Weight</td>
<td>3.3 lbs (1.5 Kg)</td>
</tr>
<tr>
<td>Dimensions</td>
<td>Height: 5 in (12.7 cm)</td>
</tr>
<tr>
<td></td>
<td>Width: 9.5 in (24.13 cm)</td>
</tr>
<tr>
<td></td>
<td>Depth: 8 in (20.32 cm)</td>
</tr>
<tr>
<td></td>
<td>Handpiece Cable length: 6.5 ft. (2.0 M)</td>
</tr>
<tr>
<td></td>
<td>Auxiliary Foot Control Cable length: 8 ft. (2.4 M)</td>
</tr>
<tr>
<td></td>
<td>Water Supply Line length: 8 ft. (2.4 M)</td>
</tr>
<tr>
<td>Foot Control</td>
<td>Protection Class IPX1. Not for operating theatres.</td>
</tr>
<tr>
<td>Remote Communication</td>
<td>Frequency: 2405 to 2480 MHz</td>
</tr>
<tr>
<td></td>
<td>Power: &lt; 1mW</td>
</tr>
<tr>
<td></td>
<td>Channels: 16</td>
</tr>
<tr>
<td>Operating Environment</td>
<td>Temperature: 15 to 40 Deg. Celsius (59 to 104 Deg. Fahrenheit)</td>
</tr>
<tr>
<td></td>
<td>Relative Humidity: 30% to 75% (non-condensing)</td>
</tr>
<tr>
<td>Transport and Storage Conditions</td>
<td>Temperature: -40 to 70 Deg. Celsius (-40 to 158 Deg. Fahrenheit)</td>
</tr>
<tr>
<td></td>
<td>Relative Humidity: 10% to 100% (non-condensing)</td>
</tr>
<tr>
<td></td>
<td>Atmospheric Pressure: 500 to 1060 hPa</td>
</tr>
</tbody>
</table>

SECTION 13: Classifications

- Type of protection against electric shock: Class 1
- Degree of protection against electric shock: Type B
- Degree of protection against the harmful ingress of water: Ordinary
- Mode of operation: Continuous
- Degree of safety of application in the presence of a flammable anaesthetic mixture with air or with oxygen or nitrous oxide: Equipment not suitable for use in the presence of flammable anaesthetic or oxygen. IIA (rule 9) (ISO/IEC 60601)

SECTION 14: Disposal of Unit

- Accordance with local and state laws.
CAVITRON PLUS ULTRASONIC SCALER QUICK REFERENCE GUIDE

Diagnostic Display

**ON/OFF**
Illuminates when the Main Power On/Off switch is in the “ON” position.

**BLUE ZONE**
Illuminates when the ultrasonic power control is positioned in the Blue Zone of the power scale. The Blue Zone extended low-power range is effective for subgingival debridement and greater patient comfort during definitive therapy.

**RINSE**
Illuminates when the ultrasonic power level control is turned fully counterclockwise. With an insert in the handpiece, activate the Foot Control and lavage will occur with negligible tip movement.

**BOOST**
Illuminates when the Boost Mode is activated by the Foot Control. To activate, fully depress Foot Control to the second position. To deactivate Boost Mode, release Foot Control to first position.

**PURGE BUTTON**
Illuminates when the Purge function is activated. To activate Purge, remove insert from the handpiece, press the Purge button on the Diagnostic Display and water will purge through system lines for two minutes. For optimal efficiency, turn the Handpiece Lavage Control to maximum water flow. To deactivate during the two minute cycle, press Purge button again or press Foot Control.

**SERVICE**
Lights when the system is not functioning properly. This display has three distinct modes:
- Slow blink (1 blink per second) means the system is not operating within factory specifications.
- Fast blink (3 blinks per second) indicates an improper set-up.
- Steady light indicates the system is overheating.

Refer to Troubleshooting guidelines on reverse side.

**LOW BATTERY**
Illuminates when the Foot Control battery power is approaching end of life. Replace batteries as instructed in the Directions for Use.

Power Control

**POWER LEVEL CONTROL**
Turn knob to select ultrasonic power level for operation. Turning the knob clockwise increases the distance the insert tip moves (stroke) without changing the frequency; turning the knob counterclockwise decreases the distance the insert tip moves (stroke) without changing the frequency.

**RINSE**
Rinse mode is used during an ultrasonic scaling procedure when lavage is required to flush the procedural area. To activate, turn Power Level Control fully counterclockwise until a “click” is heard.

**BLUE ZONE**
Provides an extended low-power range for effective subgingival debridement and greater patient comfort during definitive therapy.
<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>ACTION TAKEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>System will not operate: No Power ON Indicator</td>
<td>1. Check that the Main Power Switch is in the ON (I) position, and that the detachable power cord is fully seated in the receptacle on back of system. 2. Check that the system’s power cord plug is fully seated in an appropriate AC wall outlet. 3. Check that the wall outlet is functional.</td>
</tr>
<tr>
<td>System operates: No water flow to insert tip</td>
<td>1. Assure that handpiece lavage control is properly adjusted. 2. Check for clogged insert; Replace insert if necessary. 3. Check that dental office water supply valves are open. 4. If the system is connected to DualSelect Dispensing System, check that fluid level in the selected bottle is sufficient. Make sure valves are open when using external water source. 5. Check that the water line filter is clean; Replace filter, if needed.</td>
</tr>
<tr>
<td>System operates: No insert cavitation</td>
<td>1. Check that the Power Level Control is not in Rinse Mode. 2. Check the insert for damage and that it is properly installed in the Handpiece. 3. Check that the handpiece is properly installed to the cable assembly. 4. Verify that the handpiece’s soft grip is flush with the hard plastic of the insert port. (Skip this step if not using Soft Grip Accessory) 5. Turn the system’s Main Power Switch OFF, (O) position. Wait 5 seconds and turn the system back ON. 6. If problem still exists, replace both “AA” batteries in foot control with new “AA” batteries, or connect Auxiliary Foot Control Cable.</td>
</tr>
<tr>
<td>Service indicator blinking</td>
<td>1. Slow blinking (1 blink per second) - The system is not operating within factory specifications. A. Remove insert. B. Turn Main Power Switch OFF, (O) position. Wait five seconds. Turn switch ON, (I) position. C. Operate Purge function. D. If service indicator still blinks, refer to Technical Support and Repairs to have unit serviced as soon as possible. 2. Fast blinking (3 blinks per second) – Indicates improper set-up A. If insert is in the handpiece, remove. Verify the handpiece is properly seated and depress the foot control for 2 seconds. If blinking stops, the system is ready for use. If blinking remains, continue to the next step. B. Attach a NEW handpiece and depress foot control for 2 seconds. If blinking stops, the system is ready for use. Discard the old handpiece or return if within warranty. If blinking remains, continue to the next step. C. Install and fully seat an insert into handpiece. Depress foot control for 2 seconds. If blinking stops, unit is ready for operation. If blinking remains, continue to the next step. D. Install and fully seat a NEW insert in handpiece and depress foot control for 2 seconds. If blinking stops, system is ready for use. Discard old insert or return if within warranty. If blinking remains, refer to Technical Support</td>
</tr>
<tr>
<td>System operates: Service indicator illuminated</td>
<td>1. Ensure that the base unit has adequate ventilation and is not near a heat source (i.e. radiator, heat lamp, sunlight or other heat producing operatory equipment). 2. Turn Main Power Switch OFF, (O) position. Allow system to cool for 10 minutes and turn system ON, (I) position. Verify light is not illuminated. 3. If light is still illuminated, refer to Technical Support and Repairs to have unit serviced as soon as possible</td>
</tr>
<tr>
<td>System operates: Purge mode will not function -- icon flashing</td>
<td>1. Check that there is no insert in the handpiece. 2. Check that handpiece is properly installed to the cable assembly.</td>
</tr>
<tr>
<td>SYMPTOMS</td>
<td>CAUSES</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Cavitron® Plus™ scaler does not power up: pilot light does not illuminate.</td>
<td>1. Faulty wall outlet.</td>
</tr>
<tr>
<td></td>
<td>2. Damaged power cord.</td>
</tr>
<tr>
<td></td>
<td>3. Fuse F3 and/or F4 blown.</td>
</tr>
<tr>
<td></td>
<td>4. Damaged On/Off switch.</td>
</tr>
<tr>
<td>Slo-Blo Fuses good. No power to circuitry.</td>
<td>1. Unit is installed in a confined area (such as a cabinet), or is too close to a heat source to insure proper air circulation around unit.</td>
</tr>
<tr>
<td>Slo-Blo Fuse F3 and/or F4 Failed.</td>
<td>1. Short in Power supply assembly.</td>
</tr>
<tr>
<td></td>
<td>2. Short in Power Drive PC Board assembly.</td>
</tr>
<tr>
<td>Low insert scaling power or insert stops vibrating when contacting tooth surface.</td>
<td>1. Insert malfunction.</td>
</tr>
<tr>
<td></td>
<td>2. Insert is not pushed in far enough for automatic pick-up.</td>
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</tbody>
</table>
# Troubleshooting and Analysis, continued

This troubleshooting section is meant for use by qualified Cavitron® Service Technicians.

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>CAUSES</th>
<th>CORRECTIVE MEASURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intermittent scaling power or no scaling power.</td>
<td>1. Insert malfunction.</td>
<td>1. Test with another Cavitron® insert. If test insert works properly, discard the original insert.</td>
</tr>
<tr>
<td></td>
<td>2. Insert is not pushed in far enough for automatic pick-up.</td>
<td>2. a. Check if insert is fully seated in the handpiece.</td>
</tr>
<tr>
<td></td>
<td>3. Malfunction in Steri-Mate™ Handpiece.</td>
<td>2. b. If a handpiece soft grip is being used, verify that the grip is flush with the hard plastic of the insert port. Refer to the Installation Instructions provided with the soft grip for correct installation.</td>
</tr>
<tr>
<td></td>
<td>4. Bent or missing electrical pin in Steri-Mate™ Handpiece.</td>
<td>3. Replace Steri-Mate™ Handpiece.</td>
</tr>
<tr>
<td></td>
<td>5. Open or intermittent wires in handpiece cable assembly.</td>
<td>4. Replace Steri-Mate™ Handpiece.</td>
</tr>
<tr>
<td></td>
<td>6. Loose wiring or defective solder joint in the unit wiring</td>
<td>5. Install a working Steri-Mate™ Handpiece on the cable. Unplug the Handpiece cable connector at J3 of the Power Drive PC Board and check the continuity of the wires.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>a. Connect the ohmmeter between RED-GRN wire terminals. Flex the handpiece cable and check for intermittent readings. If the ohmmeter reading is not consistent or it is indicating an open circuit, the handpiece cable assembly is likely to be damaged and should be replaced.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b. Connect the ohmmeter between WHT-GRN wire terminals and repeat the procedure above.</td>
</tr>
<tr>
<td></td>
<td>7. Foot Control battery weak.</td>
<td>6. Troubleshoot the unit wiring and connectors.</td>
</tr>
<tr>
<td></td>
<td>8. Foot Control not synchronized to the unit.</td>
<td>7. a. Check information center for Low Battery light indication. Replace battery as needed.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b. Connect an auxiliary Foot Control cable between the Foot Control and the unit. The unit can be operated with the cable until the battery is replaced.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b. Connect the auxiliary Foot Control cable between the Foot Control and unit. Unit can be operated with the cable until the Foot Control is synchronized.</td>
</tr>
</tbody>
</table>
This troubleshooting section is meant for use by qualified Cavitron® Service Technicians.

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
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<th>CORRECTIVE MEASURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intermitting scaling power or no scaling power. (Continued)</td>
<td>9. Foot Control malfunction.</td>
<td>9. Connect the auxiliary Foot Control cable between the Foot Control and the unit. If the unit will not operate with the auxiliary cable connected, replace the Foot Control. Follow the Directions for Use and Service Manual instructions for Foot Control synchronizing.</td>
</tr>
<tr>
<td>Handpiece heats up.</td>
<td>1. Insufficient water to cool handpiece.</td>
<td>1. Increase the setting on the handpiece lavage control until handpiece runs cool.</td>
</tr>
<tr>
<td></td>
<td>2. Air trapped in the handpiece.</td>
<td>2. When the inserts are changed, hold the handpiece in an upright position until the trapped air is removed and the water flows properly.</td>
</tr>
<tr>
<td></td>
<td>3. Insert water passageway clogged.</td>
<td>3. Replace the Cavitron® insert and check operation.</td>
</tr>
<tr>
<td></td>
<td>4. Handpiece cable not supported during procedure.</td>
<td>4. Loop handpiece cable around arm or support with finger to prevent water restriction.</td>
</tr>
<tr>
<td></td>
<td>5. Worn insert being used.</td>
<td>5. Replace with a new Cavitron® insert. Worn inserts require higher power settings producing more heat.</td>
</tr>
<tr>
<td>Insert vibrates but no water or insufficient water flows from the handpiece.</td>
<td>1. Low incoming dental office water pressure.</td>
<td>1. Measure water pressure at dental office. Adjust incoming source water pressure to specification. Water pressure should be 20-40 psi.</td>
</tr>
<tr>
<td></td>
<td>2. Water filter clogged.</td>
<td>2. Replace the water filter when discolored or restriction occurs.</td>
</tr>
<tr>
<td></td>
<td>3. Handpiece cable water tubing and wires twisted.</td>
<td>3. Remove restriction if possible or replace handpiece cable assembly.</td>
</tr>
<tr>
<td></td>
<td>5. Obstruction or mineral deposits in the water system in the unit.</td>
<td>a. Remove the insert and turn the water valve full open. Observe the water flow. If the flow is good then the obstruction is in the insert.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b. If the obstruction is not in the insert, then remove the handpiece water line at solenoid and check the water flow. If flow is good, then the obstruction is in handpiece supply line.</td>
</tr>
</tbody>
</table>
This troubleshooting section is meant for use by qualified Cavitron® Service Technicians.

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>CAUSES</th>
<th>CORRECTIVE MEASURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>No water flow from handpiece with no insert installed.</td>
<td>1. High dental office water pressure.</td>
<td>1. Install a water pressure regulator on the main water supply line and reduce the pressure to 20-40 psi.</td>
</tr>
<tr>
<td>Water spray from insert is not properly covering the operating area of the activated tip.</td>
<td>1. Improper water flow adjustment.</td>
<td>1. Refer to “Instructions For Using DENTSPLY® Cavitron® Plus™ Ultrasonic Dental Unit” for instructions on water flow adjustment.</td>
</tr>
<tr>
<td></td>
<td>2. P-style insert water tube incorrectly aimed.</td>
<td>2. Use small smooth pliers, reposition the water tube and direct the spray at the back of the insert tip.</td>
</tr>
<tr>
<td></td>
<td>3. Insert is partially clogged.</td>
<td>3. Replace the insert.</td>
</tr>
<tr>
<td>Water drips from the handpiece when not operating.</td>
<td>1. Water solenoid valve leaking due to trapped debris.</td>
<td>1. Try plugging the water supply hose into an air source to blow out the dirt. If the leak persists, replace the regulator/solenoid assembly. Be sure the external hose filter is installed.</td>
</tr>
<tr>
<td>Water leak from the handpiece while in operation.</td>
<td>1. O-ring worn on insert.</td>
<td>1. Replace the o-ring with genuine Cavitron® o-rings. O-rings are available in packs of 12: Green O-Rings P/N 62605 Black O-Rings P/N 62351</td>
</tr>
<tr>
<td></td>
<td>2. Water leak in plastic water line at handpiece or inside the SteriMate™ Handpiece.</td>
<td>2. a. Unplug the Steri-Mate™ handpiece from the cable and replace the small o-ring on the connector. Part No. 79357 (12-Pack) b. Replace the Steri-Mate™ handpiece and/or cable assembly.</td>
</tr>
<tr>
<td>Water flow not controllable by turning the handpiece flow control knob.</td>
<td>1. Malfunction of water regulator / solenoid assembly.</td>
<td>1. Replace the water regulator / solenoid valve assembly. Adjust the water regulator to specifications.</td>
</tr>
<tr>
<td>Intermittent activation or no activation when stepping on the foot control.</td>
<td>1. Foot Control battery is weak.</td>
<td>1. a. Check Foot Control battery condition. Replace battery as required.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b. Connect the auxiliary Foot Control cable between the Foot Control and unit. The unit can be operated with the cable until the battery is replaced.</td>
</tr>
</tbody>
</table>
### Cavitron® Plus™ Troubleshooting and Analysis, continued

This troubleshooting section is meant for use by qualified Cavitron® Service Technicians.

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>CAUSES</th>
<th>CORRECTIVE MEASURES</th>
</tr>
</thead>
</table>
| Intermittent activation or no activation when stepping on the foot control.  
(Continued) | 2. Foot Control is not synchronized to the base unit.  
b. Connect the Auxiliary Foot Control cable between the Foot Control and the unit. The unit can be operated with the cable until the Foot Control is re-synchronized.  
3. Replace the Foot Control. Follow the Directions for Use and Service Manual instructions for Foot Control synchronization. |
| Boost Power mode does not activate. Information Center “Boost” LED does not illuminate. | 1. Foot Control not fully depressed.  
2. The Foot Control is defective. | 1. Depress the Foot Control fully. The “Boost” LED should illuminate.  
2. Replace the Foot Control. Follow the Directions for Use and Service Manual instructions for Foot Control synchronization. |
| Inserts cannot be installed in the handpiece properly. | 1. O-ring on the insert is dry.  
2. Incorrect or damaged O-ring installed on the insert | 1. Lubricate the o-ring with water. If the o-ring is worn, replace it.  
2. Replace the insert O-ring with Cavitron® O-rings. O-rings are available in packs of 12: Green O-Rings P/N 62605  
Black O-Rings P/N 62351 |
| Purge modes does not activate and the Purge light blinks five times when depressed. | 1. Scaling insert is installed in the handpiece.  
2. The Steri-Mate™ is not installed on the handpiece cable assembly.  
3. Open coil or connection on the Steri-Mate™ assembly.  
4. Open connection on the handpiece cable assembly.  
5. Problem on the PC board(s). | 1. Purge mode will only operate with the handpiece empty. Remove the insert and re-press the Purge button.  
2. Install a Steri-Mate™ on the handpiece cable assembly. Press the Purge button.  
3. Replace the Steri-Mate™ with a known good handpiece. Press the Purge button.  
4. Replace the handpiece cable assembly. Press the Purge button.  
5. Return the unit to DENTSPLY® for factory certified service. |
## Cavitron® Plus™ Troubleshooting and Analysis, continued

This troubleshooting section is meant for use by qualified Cavitron® Service Technicians.

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>CAUSES</th>
<th>CORRECTIVE MEASURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Info Center Service light is blinking fast (3 blinks per second).</td>
<td>1. The Steri-mate™ is not installed on the end of the handpiece cable assembly.</td>
<td>1. Install the Steri-Mate™ on the handpiece cable and activate the Foot Control.</td>
</tr>
<tr>
<td></td>
<td>2. Open coil or connection on the Steri-Mate™.</td>
<td>2. Replace the Steri-Mate™ with a known good one. Activate the Foot Control.</td>
</tr>
<tr>
<td></td>
<td>3. Open connection on the handpiece cable assembly.</td>
<td>3. Replace handpiece cable assembly.</td>
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<td>4. Problem on the PC board(s).</td>
<td>4. Return unit to DENTSPLY® for factory certified service.</td>
</tr>
<tr>
<td>Info Center Service light is blinking slowly (1 blink per second).</td>
<td>1. Insert is damaged or out of specification.</td>
<td>1. Install a new Cavitron® 30K insert in to the handpiece and activate the Foot Control.</td>
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<tr>
<td></td>
<td>2. Faulty Steri-mate™ handpiece.</td>
<td>2. Install a new Steri-mate™ handpiece on the handpiece cable and activate the Foot Control.</td>
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<tr>
<td></td>
<td>3. Base unit is out of calibration.</td>
<td>3. Return the unit to DENTSPLY® for factory certified service.</td>
</tr>
<tr>
<td></td>
<td>4. Problem on the PC board(s).</td>
<td>4. Return the unit to DENTSPLY® for factory certified service.</td>
</tr>
<tr>
<td>Info Center Service light stays lit.</td>
<td>1. Unit is installed in a confined area (such as a cabinet), or is too close to a heat source to insure proper air circulation around unit.</td>
<td>1. Provide adequate air circulation around unit. Service light will turn off when the unit returns to normal operating temperature.</td>
</tr>
<tr>
<td></td>
<td>2. Problem on the PC board(s).</td>
<td>2. Return unit to DENTSPLY® for factory certified service.</td>
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SECTION 17:
Disassembly and Service Procedures

CAUTION: THIS UNIT CONTAINS COMPONENTS WHICH ARE SUBJECT TO ELECTROSTATIC DISCHARGE (ESD) DAMAGE. THE WORKSTATION SURFACE AND REPAIR TECHNICIAN MUST BE PROPERLY GROUNDED PRIOR TO REMOVAL OF THE COVER.

INDEX:
A. Top Cover Removal
B. Fuse Testing Procedure
C. Fuse Replacement
D. Handpiece Cable Assembly Replacement
E. Power Supply Assembly Replacement
F. Water Solenoid/Regulator Replacement
G. Power Drive PC Board Replacement
H. Information Center PC Board Replacement
I. Main Controller PC Board Replacement

A. Top Cover Removal:

1. Power off the Cavitron® Plus™ Scaler using the front rocker switch.
2. Unplug the Power Cord from the rear receptacle.
3. If the auxiliary Foot Control cable was being used, disconnect it from the rear of the unit.
4. Disconnect the blue water hose by unplugging the quick disconnect at the supply. Depress the tip of the quick disconnect in a suitable container to relieve the water pressure.
5. Turn the Cavitron® Plus™ Scaler over. Place it on a clean non-abrasive surface to prevent damage to the cabinet cover.
6. Use a screwdriver and remove the six #6 x 1/2” Hi-Lo recessed screws located along the front and back of the unit.
7. Support the Top Cover against the cabinet base and return the scaler to the upright position. Collect and save the six screws for re-assembly.
8. Lift the Top Cover from the front and support it adjacent to the Bottom Housing to prevent damage to the ribbon cable.

B. Fuse Testing Procedure:

1. Follow this procedure to test the condition of fuses, F3 and F4, without removing the protective cover on the power entry module.
2. Unplug the power cord from the rear Power Entry module.
3. Refer to the “Top Cover Removal” in Section A.
4. Ensure that the Power Switch is in the ON position.
5. Use a DVM in the Ohm setting to measure the continuity.
6. Place one probe on the LEFT terminal of the Power Entry module.
7. Place the other probe on the WHITE wire connector at the front of the Power Supply assembly.
8. If the DVM reads continuity, the F4 wire connector at is good.
9. Repeat Steps 6 thru 8 to test fuse F3 using the right terminal of the power entry module and BLACK wire.

C. Fuse Replacement:

1. Refer to the “Top Cover Removal” in Section A. Ensure that the power cord has been unplugged from the rear power entry module.
2. The Power Drive PC board is mounted vertically in the left-rear of the base cabinet. Unplug the Top Cover ribbon cable at J5 on the Power Drive PC board and place the Top Cover to the side. Unplug the power supply harness from J1 on the Power Drive PC board.
3. Remove the plastic barrier from the center of the unit. Pull the barrier away from the heatsink to release the two-sided tape and lift it out of the unit.
4. Use a screwdriver and remove the two #8 x 1/2” Hi-Lo screws at the base of the heatsink bracket. Work carefully to prevent damage to the Power Drive PC board components.
5. Use a screwdriver and remove the two #6 x 1/2” Hi Lo screws located at the back corners of the Power Supply Assembly.
6. Tilt the Power Supply assembly up to allow the Power Drive PC board to be lifted out of position. Use care not to damage connector J7. It is mounted on the back of the Power Drive PC board and protrudes through the rear cabinet housing. This will allow access to the power entry cover.
7. Use a screwdriver and remove the #6-32 x 3/8” screw on the Power Entry cover.
8. Lift the protective cover from the Power Entry module. The fuses are mounted vertically under the cover. Use a small flat blade screwdriver and lift the fuses from the clips.
9. Replace the fuses with the specified current rating and voltage.
10. Replace the Power Entry module cover. Insert and tighten the cover screw. Lower and align the heatsink bracket and tighten the two screws with a screwdriver. Check for proper alignment of the auxiliary Foot Control cable connector on the back panel and that no wires are trapped.
11. Install and tighten the two screws at the rear corners of the Power Supply assembly.
12. Align the plastic barrier with the Bottom Housing and fully seat. Replace the two-sided tape, if necessary, to secure the barrier to the heatsink.
13. Reconnect the ribbon cable from the Top Cover.
14. Support the Top Cover on the rear of the base cabinet.
15. Align the Top Cover on the Bottom Housing and securely fasten the six #6 x 1/2" Hi-Lo screws using a screwdriver.
16. Plug in the power cord into the power entry module.

D. Handpiece Cable Assembly Replacement:

1. If possible, plug the water supply hose into a compressed air source (40 psi max.) and operate the unit to discharge all water from the unit and handpiece.
2. Follow the steps above in Section A for “Top Cover Removal”.
3. Unplug the Top Cover ribbon cable at J5 on the Power Drive PC board and place the Top Cover to the side.
4. Remove the plastic barrier from the unit. Pull the barrier away from the heatsink to release the two-sided tape and lift the barrier out of the unit.
5. Unplug the 3-wire Handpiece cable from J3 on the Power Drive PC board.
6. Carefully slide the Handpiece water tubing from the Regulator/Water Solenoid assembly.
7. Apply slight pressure upward on the Handpiece cable strain relief. At the same time, separate the plastic clips and fully disengage the handpiece strain relief and cable from the cabinet base.
8. Pass the wiring and water tubing through the Bottom Housing opening.
9. Insert the new handpiece wire connector and water tubing through the bottom of the cabinet base. Align and snap the strain relief into the tabs.
10. Plug the 3-wire connector onto J3 of the Power PC board. Route the Handpiece cable down against the chassis.

E. Power Supply Assembly Replacement:

1. Follow the steps in Section A for “Top Cover Removal”.
2. Unplug the Top Cover ribbon cable at J5 on the Power Drive PC board and place the Top Cover to the side.
3. Remove the plastic barrier from the unit. Pull the barrier away from the heatsink to release the two-sided tape and lift the barrier out of the unit.
4. Locate the BLK-WHT wire harness that is connected to the power switch and unplug it from the Power Supply assembly.
5. Unplug the Ground Lug at the front-right corner of the Power Supply assembly.
6. Unplug the BLK-RED wire connector at J1 on the Power Drive PC board.
7. Use a screwdriver and remove the two #6 x 1/2" Hi-Lo screws at the back corners of the Power Supply assembly.
8. Lift and slide the Power Supply assembly toward the rear of the unit to disengage it from the front mounted tabs and remove.
9. Inspect the cabinet base for the presence of the two D-section support cushions. Replace if damaged or missing.
10. Position the replacement Power Supply assembly with the RED-BLK wire connector at the rear.
11. Slide the Power Supply assembly under the front molded tabs and fasten with the two #6 x 1/2” Hi-Lo using a screwdriver.
12. Reconnect the RED-BLK wire connector to J1 on the Power Drive PC board.
13. Reconnect the BLK-WHT mains voltage wires from the rocker switch to the Power Supply connector. Install the Ground wire to the tab at the front right corner on the Power Supply. Ensure all connectors are fully seated.
14. Align the plastic barrier with the Bottom Housing and fully seat. Replace the two-sided tape, if necessary, to secure the barrier to the heatsink.
15. Reconnect the ribbon cable at J5 on the Power PC Drive board. Support the Top cover to prevent damage to cable.

F. Water Regulator/Solenoid Assembly Replacement:

1. Follow the steps above in Section A for “Top Cover Removal”.
2. Unplug the Top Cover ribbon cable at J5 on the Power Drive PC board and place the Top Cover to the side.
3. Unplug the blue water hose assembly at the source and relieve the water pressure by pressing the quick disconnect tip in a suitable container. Disconnect the blue water hose at the rear of the unit by fully depressing the gray connector ring and gently pulling out the hose.
4. Remove the plastic barrier from the unit. Pull the barrier away from the heatsink to release the two-sided tape and lift the barrier out of the unit.
5. Unplug the Water Regulator/Solenoid assembly at J2 on the Power Drive PC board.
6. Use a screwdriver and remove the two #6 x 1/2” Hi-Lo screws at the front corners of the water chassis assembly. Use a screwdriver and remove the #6-32 x 3/8” screw on the Power Entry cover. Carefully lift up the water chassis assembly.
7. Use a screwdriver and remove the two #6 x 3/8” screws directly under the Water Regulator/Solenoid assembly. Use a flat blade screwdriver and remove the two elbow barbed fittings from the rear of the water Regulator/Solenoid assembly. The tubing does NOT have to be removed from the barbed fittings.
8. Position the replacement water Regulator/Solenoid assembly over the same chassis holes and fasten with the removed screws. Reinstall the elbow barbed fittings onto the replacement Water Regulator/Solenoid assembly.

9. Lower the water chassis assembly and slide it back under the molded tab located adjacent to the water inlet hole.
10. Ensure that the Regulator/Solenoid wires, Handpiece cable assembly and Handpiece water tubing and blue supply tube are not trapped under the water chassis assembly. Use a screwdriver and fasten the water chassis assembly to the cabinet base. The Ground wire terminal must be reinstalled over the left mounting bracket tab. Place the lock-washer between the screw head and the Ground wire terminal.
11. Use a screwdriver and fasten the Power Entry cover to the water chassis assembly.
13. Insert the blue water hose into the lower right-hand hose connector in the back panel. Be sure it is fully seated.
14. Align the plastic barrier with the Bottom Housing and fully seat. Replace the two-sided tape, if necessary, to secure the barrier to the heatsink.
15. Reconnect the ribbon cable at J5 on the Power Drive PC board. Support the Top Cover to prevent damage to the cable.

NOTE: The small clear Handpiece tube goes on the TOP port (marked A). The larger blue water supply tube goes on the BOTTOM port (marked P). Refer to image below.
G. Power Drive PC Board Replacement:

1. Follow the steps above in Section A for “Top Cover Removal”.
2. Unplug the Top Cover ribbon cable at J5 on the Power Drive PC board and place the Top Cover to the side.
3. Remove the plastic barrier from the unit. Pull the barrier away from the heatsink to release the two-sided tape and lift it out of the unit.
4. Unplug the BLK-RED wire connector from the Power Drive PC board at J1.
5. Unplug the Handpiece Cable assembly at J3 on the Power Drive PC board.
7. Use a screwdriver and remove the two #6 x 1/2” Hi Lo screws at the back corners of the Power Supply assembly.
8. Use a screwdriver and remove the two #8-18 x 1/2” Hi-Lo heatsink bracket screws at the bottom. Tilt the Power Supply assembly up to allow the Power Drive PC board to be lifted out of position. Remove the Power Drive PC board / heatsink bracket assembly from the unit. The Power Drive PC board, pink Sil-pad and heatsink bracket are manufactured, tested and available only as a complete assembly.
9. Lower the replacement Power Drive PC board assembly back into the Bottom Housing. Use caution to prevent damage to connector J7 on the back of the Power Drive PC board.
10. Securely fasten the Power Drive PC board assembly with the two #8 x 1/2” Hi-Lo screws using a screwdriver. Install and tighten the two screws in the Power Supply assembly.
11. Reconnect the Handpiece cable to J3 and the Water Solenoid at J2.
12. Reconnect the BLK-RED wire connector from the Power Supply Assembly to J1.
13. Align the plastic barrier with the Bottom Housing and fully seat. Replace the two-sided tape, if necessary, to secure the barrier to the heatsink.
14. Reconnect the ribbon cable at J5 on the Power Drive PC board. Support the Top Cover to prevent damage to the cable.

H. Information Center PC Board Replacement:

1. Follow the steps above in Section A for “Top Cover Removal”.
2. Unplug the ribbon cable at the Power Drive PC board at J5 to allow better access to the Top cover assembly.
3. Unplug the ribbon cable that is plugged into J1 on the Information Center PC board. Use a screwdriver and remove the four 4-24 x 1/2” Hi-Lo screws.
4. Replace the Information Center PC board. Align the board against the molded overlay panel and fasten with the four 4-24 x 1/2” Hi-Lo screws. Be sure the leveling washers are correctly positioned. Do not overtighten the screws. Reconnect the ribbon cable to J1 on the Info Center PC board.
5. Reconnect the ribbon cable at J5 on the Power Drive PC board. Support the Top Cover to prevent damage to the cable.

I. Main Controller PC Board Replacement:

1. Follow the steps above in Section A for “Top Cover Removal”.
2. Unplug the ribbon cable at the rear at J5 on the Main Controller PC board.
3. Unplug the ribbon cable from the Information Center PC board at J1 on the Main Controller PC board.
4. Unplug the Power Potentiometer cable harness at J4 on the Main Controller PC board.
5. Use a screwdriver and remove the four 4-24 x 1/2” Hi-Lo screws. Lift off the leveling washers.
6. Lift off the Main Controller PC board and install the replacement, with grommets over the molded studs. Be sure the board is level. Use the four 4-24 x 1/2” Hi-Lo screws and leveling washers to secure the PC board. The leveling washers must be rotated to have the thicker profile facing the rear of the top cover.
7. Reinstall the Power Potentiometer cable harness at J4.
8. Install the connector on the ribbon cable from the Information Center PC board at J1.
9. Position the Top Cover assembly behind the Bottom Housing and install the ribbon cable at J5 on the Power Drive PC board.
SECTION 18: Water Flow Diagram

G-131 Cavitron Plus Scaler - Water Flow Diagram

20-40 PSI Water In

G-131 Cavitron Plus Scaler - Water Flow Diagram

Water Filter
3/16" OD
1/8" ID

Tubing
3/16" John Guest Style Fitting

3/16" Tubing 3/16" OD
1/8" ID

Water Regulator

Water Solenoid

1/16" Barb Fitting

Fluid

Output to the handpiece

Burkert Water / Solenoid Assy
P/N: 629-205-002

1/8" Barb Fitting
### G-131 Cavitron® Plus™ - Generator Assembly

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<td>POWER DRIVE PCB BRACKET ASSEMBLY</td>
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<td>PROTECTIVE COVER</td>
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<td>BAFFLE (ELECTRICAL PROTECTION)</td>
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<td>24V POWER SUPPLY ASSEMBLY</td>
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<td>WATER CHASSIS ASSEMBLY</td>
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### G-131 Cavitron® Plus™ - Water Chassis Assembly

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G-131 Cavitron® Plus™ - Cover Assembly

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G-131 Cavitron® Plus™ - Power Supply

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G-131 Cavitron® Plus™ - Power Drive PC Board Bracket Assembly

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## G-131 Cavitron® Plus™ - Miscellaneous Parts

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